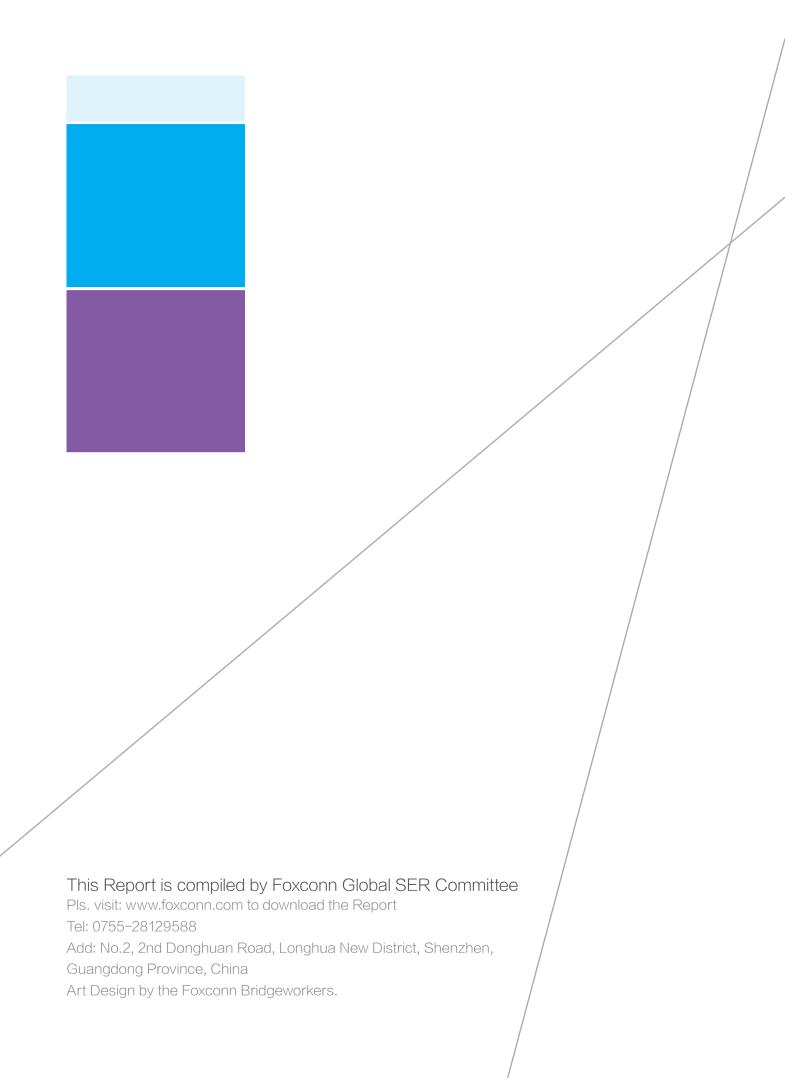


# 2013 CSER Annual Report



# **PREFACE**

### About this Report

This Report is published by the Foxconn Technology Group regarding its corporate social responsibility.

# **Underlying Principles**

The principles upon which this Report is based include the G4 standards for sustainable developing as set forth in the Global Reporting Initiative (GRI). Please refer to the Appendix for details on those standards.

# Scope of Report

This Report is limited to the activities at Hon Hai Precision Industry Co., Ltd. in Taiwan and its factories in China from January 1, 2013 to December 31, 2013 and is not a comprehensive report of the Group's activities worldwide. The Report is based solely on the legal entities that are actually controlled by the Foxconn Group and its boundary in this Report is the same as that of the 2012 Report.

### **Data Source and Measurement**

The figures released in this Report were compiled by the legal entities actually controlled by the Group. The data were compiled by the Investment Relationship Department, the Human Resources Department, the IE Institute, the Safety Department, the Procurement Department, the Group's Labor Union, the Party Council, and the Taiwan Yonglin Foundation. They were analyzed and edited by the Group's Global SER Committee in accordance with the GRI G4 standards.

### Assurance

Upon completion of the data by the Global SER Committee, the Report was independently verified by the Longan Law Firm to ensure proper disclosure in accordance with the GRI G4 standards.

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# **MESSAGE FROM THE FOXCONN GLOBAL SER COMMITTEE CHAIRMAN**

This SER Report encapsulates the accomplishments by Foxconn Technology Group in 2013 in carrying out its corporate and social responsibility and its overall strategies in meeting future challenges. In balancing the Group's development in economy, society, and environment and under the leadership of the Global SER Committee Chairman, Foxconn strives for sustainable growth and the betterment of society.

Foxconn has never stopped pursuing its pledges in social and environmental responsibilities, and its longstanding efforts in "respecting employees, continuous advancement, promoting the well-being of humankind, and sustainable operations." The Group will also focus on investing more in employee benefits and protection, enhancing management and communication methods, and improving employee satisfaction.

In response to global warming and environmental and resources protection, Foxconn intends to uphold its commitment to achieve "energy preservation, carbon reduction, green technology, and recycling." These goals aim at enriching Foxconn's business operations and its corporate culture in environmental protection and strengthening its competitive edge in green technology. In addition, Foxconn also demands that its suppliers transform their business models to include green technology solutions and services so as to produce a win-win situation for all parties to learn and excel. Every year, Foxconn invests heavily in state-of-the-art technology and introduces a new policy that reduces emission and turns waste into valuables. The objectives are set to promote energy-efficient, reduce greenhouse gases and the negative impact to the environment. Environmental protection has been and will always be an integral part of Foxconn's fundamental business practices.

Learn from the past but look to the future. Foxconn lives the culture of "random acts of love, people orientation, and green operations." It so eminently distinguishes itself by marrying corporate social responsibility with a high civilization and that is the Foxconn way of playing its part in global economy and contributing more to the human good.

> Jacob Chen Foxconn Global SER Committee Chairman



# 1 About Foxconn **Technology Group**



2011

2012

# 1.1 Overview

Name: Foxconn Technology Group ("Foxconn")

Establishment Date: February 20, 1974

Anchor Company: Hon Hai Precision Industry Co., Ltd. (Ticker Code 2317.TW)

Headquarters: No. 2 Tsu-yu Street, Tucheng District, New Taipei City

Total Employees: more than 1.0 million (as of December 31, 2013)

Turnover in 2013: NTD 3.95 trillion with a year-on-year increase of 22.67%

Foxconn is a high-tech group of companies specialized in the manufacture of 3C products, including computers, communications, and consumer electronics, with an extensive involvement in digital contents, car components, channel business, cloud computing services, new energy resource, and new raw material. Founded in 1974 in Taiwan and invested in China since 1988, Foxconn has grown into a conglomerate with a population of more than 1.0 million and a global customer base and has become the world's largest EMS company. Its import and export amounts exceed USD 244.6 billion, which is equivalent to China's 4.1% in import and export. In 2012,15 companies of Foxconn were listed in China's 200 Largest Companies in Import and Export businesses, the combination of which Foxconn ranked first. In 2013, Foxconn ranked 30th in Fortune 500 magazine.

# Global Footprint

Foxconn continues to enhance its capabilities in design and engineering services with China being its center of development and expanding them to countries across the globe. It has successfully carried out its global centralization of having "two R&D Clusters, three Design and Manufacturing Zones, and Worldwide Delivery." To date, there are more than 200 subsidiaries and branch offices in Asia, the Americas, and Europe.

# Patent Applications

Foxconn has established offices for patent development websites and patent management platforms in Asia, the America, and Europe. It has also set up an effective technology integration across regions. These efforts have proven to be successful as evidenced by the growth in many areas, such as nanotechnology, optical coating technology, LED, flat panel display, automation, magneto–acoustic, SMT technology, semiconductor equipment, and cloud computing services. In 2013, Foxconn submitted 127,500 patent applications, 80% of which was innovation patent. Foxconn has been listed as one of the first five companies with the most patent applications in China for 8 consecutive years.

# Technology Responsibility

By way of revolutionizing its business from "commerce + technology + industry" to "industry + technology+commerce," Foxconn will integrate channel business into its operations. In order for the transformation to take place, the Group undertakes major restructuring from the upstream core components to the downstream sales channels to start up 3C business chains. In the digital economy, Foxconn stands on the frontier of technology along with the self-innovative source, steady growth in fortumes as well as the harmonious technological environment.

# **Future Prospects**

As was committed in the past, Foxconn will continue to build a lively and dignified workplace with a sense of accomplishment that combines the wisdom of tech experts worldwide. The objectives are to challenge innovation and leverage technology so as to promote industrial transformation for the Group because the ultimate goal is to have a sustainable enterprise that is "long-lasting, stable, technologically viable, and internationally exposed."



# 1.2 Corporate Management

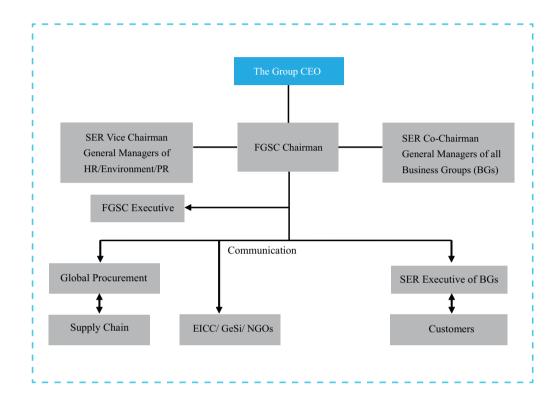
### Corporate Organization and Board of Directors

Foxconn sets up its Board of Directors that comprises of members responsible for corporate governance. In addition to protecting the shareholders' interests, the Board adheres to the guiding principles of going hand-in-hand with Foxconn's employees, customers, supplies, local communities, and government agencies. The General Managers at the business group level are responsible for carrying out the instructions from the Board to ensure that business is run smoothly and efficiently. Board members receive no compensation for serving on the Board and they rescue themselves if a conflict should arise. The members derive compensation from bonuses that are in direct proportion to Foxconn's performance. Hon Hai Precision Industry Co., Ltd. is the largest listed company in the Group. Hon Hai has two independent directors and two statutory auditors on the Board. Terry Guo is Chairman of the Board and also CEO of the Group. Foxconn's operations are publicly funded. There are no significant shares held by or financial assistance received from any government.

### Foxconn Global SER Committee

Since March 2005, Foxconn has been a member of the Electronic Industry Citizenship Coalition ("EICC") to promote social and environmental responsibility ("SER"). In March 2007, Foxconn established its Global SER Committee ("FGSC") with Jacob Chen as the Chairman of the Committee. The SER teams of the various business groups were set up to fulfill the implementation of the SER policy and are monitored by the FGSC.

Each year, FGSC conducts cross-checks and audits among the various business groups. This is to ensure that SER policy is implemented fully and completely at every manufacturing site. As of 2013, Foxconn has established a team of more than 1,000 SER professionals to work with customers, government agencies, and the community so as to fully carry out Foxconn's duties and responsibilities in environmental protection.



### Foxconn's Code of Conduct

Foxconn adheres to the principles of free and fair competition and established an implementation system at all levels. As an EICC member, Foxconn sedulously participates in EICC activities with its partners and suppliers in the IT industry. In June 2008, Foxconn published the first version of Foxconn's Code of Conduct (CoC). In 2012, Foxconn undertook CoC's second version and demanded that all business groups carry out its operations in strict compliance with the version. Foxconn also demanded that all employees be properly trained to meet the new requirements with 100% attendance.

Foxconn CoC includes the following 6 major areas: code of ethics, employees and human rights, health and safety, environment, management system, and restriction on use of conflict minerals and anti-corruption.

#### Code of Ethics

Incorruptible management

Transparency in communications

No improper advantage

Fair trading, advertising, and competition

Privacy and ombudsman

Community involvement

Patent rights protection

Privacy protection

Prohibition of retaliation

### **Employees and Human Rights**

Freedom in employment

No improper hiring of child labor and juvenile

Protection of female employees

No discrimination

Humane treatment

Salary and welfare

Working hours

Freedom of association

### Health and Safety

Machine safety

Industrial sanitation

Occupational safety

Emergency and response

Occupational disease

Human engineering

Dormitory and canteen

#### Environmen

Restricted substance and limitation

Chemical and hazardous substance

Waste water and solid waste

Gas emission

Environmental permit and report

Contamination prevention and resource efficiency

### Management system

Foxconn's commitment

Management and responsibilities

Regulations and customer demand

Risk assessment and risk management

Effective implementation planning

Training

Communications

Employee reward and involvement

Review and assessment

Correction policy

Documents and records

Suppliers' responsibilities

# Restriction on use of conflict minerals

Foxconn strictly adheres to international standards, governmental and non-governmental organization rules, and industry standards and will not accept or use conflict minerals from the Democratic Republic of Congo and other countries having such practice. Foxconn requires that its suppliers disclose the sources and origins of the minerals used in the manufacture of their products (including Au, Ta, Sn, and W) to ensure a conflict-free supply chain.

# Anti-corruption

Foxconn insists on a corporate culture of integrity and management with dignity. It steadfastly fulfills its responsibilities in complying with all applicable national and international mandates concerning anti-corruption. In 2013, Foxconn published in its "Anti-corruption and Code of Conduct" to describe the types of conduct that are strictly prohibited, and to reward those employees and suppliers who conduct themselves improperly but choose to turn themselves in. In addition, Foxconn also organized an anti-corruption team and put in place an investigative policy. A reporting mechanism was established and may be accessed through various channels, such as "CEO' s Mailbox at Various Campus," internal e-mailbox at <a href="mailbox">hft.justice@foxconn.com</a>, external e-mailbox at <a href="mailbox">renrenjubao@163.com</a>, text messaging at 18316994246, t.qq website reporting and click Foxconn Reporting Center, QQ reporting at 932588209.

# 1.3 Stakeholders Communications

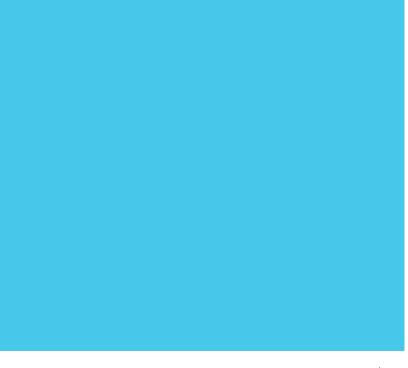
In order to better implement SER policies, Foxconn establishes various methods of communications with its employees, customers, supplies, the community, its investors, and non-government organizations. This enables Foxconn to listen to voices from different groups and to understand their expectations of the Group. The following chart illustrates how Foxconn communicates with its stakeholders on pivotal issues to ensure that they benefit to the fullest extent:

Stakeholders	Selection Standards	Communication Channels and Frequency	Focused Issues	Efforts and Outcomes
Employees	All employees are treated equally	Communications include employee hotline, forum, letter box, satisfaction survey, and counseling. Other programs include employee assistance funds and employee family assistance funds.	Living environment Working environment Labor relations Mental health	The goals are to ensure that voices from employees can be heard and their emotions expressed so that they feel rewarded and happy at work. In addition to the regular communication channels, Foxconn is dedicated to an effective communication procedure that provides 24-hour service to employees who need help, counseling, or other services to enhance employees' health and mental well-being.
Customers	With customers' goals in mind	SER quarterly and annual in- action conferences Customers' random visits and audits Telephone conferences Quarterly and annual audits	EICC CoCimplementation on downstream suppliers Green products Greenhouse gas reduction Energy saving and carbon footprint	Foxconn maintains effective communication with customers, facilitates their on-site inspections, and is prepared to brief them on the status of SER compliance and statuses of their suppliers. The goal is to provide customers with speed, quality, technology, flexibility, innovation, and cost efficiency. It is also to provide customers with peace of mind, knowing Foxconn' s vigorous efforts to reduce carbon emissions in manufacturing its products.
Suppliers	Numerous suppliers with an 80/20 guideline to determine priority	Annual suppliers' meeting SER audits	Suppliers' code of conduct standards Legal compliance	The goal is to demand that suppliers achieve Foxconn's standards in SER compliance by conducting an annual suppliers' meeting and unscheduled SER audits and by setting up an SER website so that suppliers may learn EICC requirements and Foxconn's standards.
Community	From local community at each country's site to sites worldwide	Month, quarterly, and annual activities	Environmental protection Health life Juvenile education Assistance for the needy	Each site is devoted to the environmental mission of "energy saving, emission reduction, going green, and recycling" and employees are required to contribute their fair share in protecting the environment. Foxconn encourages the recruitment of the physically impaired, provides financial assistance towards their education, and collaborates with the China Youth Foundation in setting up the AIKANG Hope Hospital. Foxconn will continue its efforts in educating the youth.
Investors	Investors worldwide, including entities and individuals	Monthly report and quarterly financial statement One-on-one investor meeting Investor telephone conference Annual stockholder meeting	Company outlook, revenues, and SER compliance updates	Foxconn has in place a spokesperson system, investor conferences, and road show activities. It publishes the 2013 SER Report for investors' review.
NGOs	Regular communication with NGOs on important issues	Unscheduled telephone conferences Annual SER activities and competition	Green products Environmental protection Employee care	Attend annual SER forums and conferences with NGOs on SER topics. Attend NGO and SER activities, such as CDP. Collaborates with NGOs in promoting specific environmental projects (such as RoHS, HF, etc.).



# 2 Employees

Foxconn's employment policies require that the recruitment, promotion, wages, training opportunities, and retirement must be peopleoriented, non-discriminatory, lawful, and fair regardless of one's gender, age, nationality, religion, political affiliation, birth place, national origin, and language. Foxconn is an equal opportunity employer. In such environment, Foxconn treats all employees equally based on their salary scale and ability. It also provides opportunity for advancement and adequate compensation and on-the-job training in proportionate to the employees' contributions.



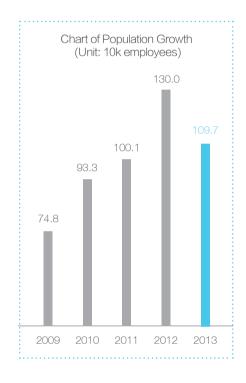
# 2.1 Overview

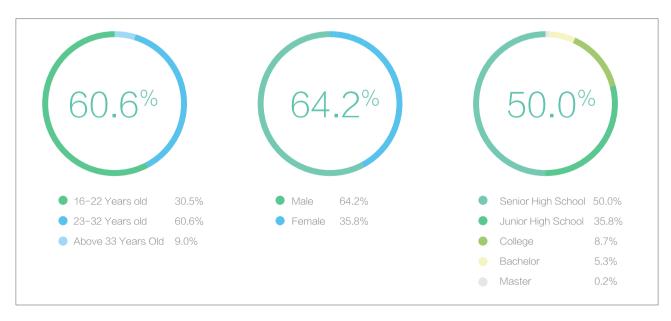
Foxconn recruits through two channels - social and educational institutions where it operates in an unbiased, with a respect of human rights and diversified practice. Foxconn prohibits employment of underaged workers and forced labor. In 2013, Foxconn recruited a total of 1,177 persons with disabilities, 57,230 persons of minority groups, and placed them in positions where they can work and learn. That year, Foxconn did not find cases of and did not engage in the practice of forced labor, child labor, freedom of association, or discrimination. As of December 31, 2013, Foxconn has a population of 1.097 million workers and localized its workforce; take mainland China as an example, 99% of the workforce are mainland Chinese citizens.

Most Foxconn workers are of the younger generation and 90% were born in the 1980s. The following chart illustrates a breakdown of the population by age:

By statistics of gender, male employees make up a percentage of 64% during the past three years, and female employees 36%, as shown below:

In terms of education, 64.2% of the employees are high school graduates or higher:





# 2.2 Wages and Benefits

Foxconn has always attached great importance to employee welfare. The wages paid to employees have been maintained at above average among its peers in the manufacturing industry. Each campus has recruited employees at wages 10% over and beyond the minimum wage. Starting April 2013, employees after the probation period receive at least 20% higher than the minimum wage. Every year, Foxconn signs a collective bargaining agreement with the Labor Union to ensure that all employees' rights are protected. On December 27, 2013, 35 legal entities in at the Shenzhen campus signed an agreement with the Labor Union stipulating the following commitment: In 2014, employees who have served at least 1 vear with an acceptable grade will receive no less than a raise of 3%. Other campuses have subsequently followed the same footstep in their 2014 agreement with the Labor Union so that all workers have the same benefits regardless of where they work. So far, 100% of the sites have completed execution of the agreement.

At Foxconn, employee benefits are given full attention and respect. Foxconn has accepted terms that are favorable to employees in their employment contracts with a goal to establish "the five assurances:" (a) guarantee the enrollment of the social insurance required by law (including the standard social security insurance, the standard medical insurance, the work-related injury insurance, maternity insurance, and unemployment insurance); (b) invest in a self-insurance fund of RMB 60,000,000 per year (commercial insurance) as a

supplement to other insurances; (c) establish a fund for employees who require financial assistance or medical attention; (d) establish a self-help fund "where there is a need, there is help;" and (e) establish a subsidy for employees' next of kin. As of December 31, 2013, Foxconn has provided 4.131 times of assistance to needy employees with a disbursement of RMB 13,349,000; provided 4,519 times of assistance to employees with a disbursement of RMB 23,499,000; provided 16,820 times of assistance to employees' families with a disbursement of RMB 35,601,000. In 2013. Foxconn also established a subsidy for victims of disasters and donated an amount of RMB 9,597,000 to employees of the Yaan and Dingxi districts.

In addition, to encourage employees to serve long-term, Foxconn has put in place annual bonuses, timely encouraging bonuses, and draw bonuses, and other activities. Employees also receive monetary gifts for various traditional holidays, such as the Mid-Autumn Festival and the Dragon Boat Festival. All employees are entitled to "maternity leave" and "fraternity leave" without having to resign from their jobs and may return upon expiration of their leaves. Employees are rewarded for their hard work and those who have outstanding performances may be rewarded through stock options and housing. As of December 4, 2013, the Jincheng campus has held an event to reward certain employees with housing - 124 employees received a signed "Golden Contract" with a "Golden Key."



Housing Ceremony in Jincheng Industrial Park

# 2.3 Communications and Employee Rights Protection

To ensure employees have the proper channel of communication, Foxconn has set up billboards at all production sites. Each billboard clearly states the respective labor union, administrative office, and contact information. In 2013, Foxconn received a total of 394,000 of employee complaints, with an on-the-side solution of 86.8% and case conclusion of 100%.

Foxconn has always regarded protecting employee rights an important part of its operations. In February 2012, Foxconn established a Labor Oversight Committee to oversee implementation of employee rights activities. In 2013, led by the Labor Oversight Committee, Foxconn's Global SER Committee, Corporate Human Resources Department, Industrial Safety and Central Fire Prevention, formed an auditing task force and began auditing 25 campuses. The audit process included multiple steps such as on-site auditing, document review, and employee interview. Upon completion of the audit, 1,133 defects were found and corrected. These efforts effectively protected various employee rights.



# 2.4 Training and Continuing Education

In 2013, the IE institution offered courses in management, general education, technology, IE, etc. The institution offered over 3,710,000 training hours to approximately 22,270,000 person-times.

Course	Per Person Times	Hours
Management	7,046,893	12,568
General knowledge	11,719,687	3,534,466
Technical skills	760,809	73,820
OJT	688,877	73,165
IE	1,256,024	6,372
Degree courses	795,036	10,800
Total	22,267,326	3,711,191

In addition to the above courses, the institution offers training sessions, lectures on employee care, mental health training, employee care training sessions for team leaders, employee development training, management training, and other types of training as may be deemed appropriate.

The IE Institute was established in 2001 to promote continuing education. It has collaborated with Tsinghua University, Beijing University, Zhejiang University, Xian Transportation University, Haebing Industrial College, and 56 other major universities. 5,587 students enrolled in the Institute and 1,344 graduated in 2013. To encourage employees in enrolling in continuing education, Foxconn has in place numerous scholarship fund policies:business group committee for training, labor union scholarship fund for specialized training, college level scholarship fund, continuing education fund, SEED specialized training fund, and promotion upon graduation. In 2013, the amount of scholarship funds disbursed for this purpose totaled RMB 14,634,654 to 2,021 students.

In addition, to ensure that every employee enjoys equal opportunity in continuing education, Foxconn and A Customer have joined forces in providing advanced education program at 5 campuses (Longhua, Guanlan, Zhengzhou, Chengdu, and Taiyuan) and 2,446 enrolled for the program.



**Employee Training** 

### 2.5 Work Environment

In response to employees' demand for a better work environment, Foxconn encourages all business groups adopt improvement projects with diversity to reduce their stress at work and to create a better workplace.

### Use of Automated Technology

Automation changes the way people do things. In the process of the traditional goldplating CNC, the atmosphere was overloaded with a large amount of aluminum shavings and oil fog, resulting in extensive labor to clean up and very serious air contamination. After Foxconn initiated a technique in the gold-plating CNC, it has improved and centralized the emission of aluminum shavings and oil fog and treatment through pipes. As a result, the contamination has substantially been reduced and the required manpower lowered. The same technique has been applied successfully to surface sand blasting, brushing, automatic load and unload, automatic marking during assembly, and manipulator load and unload.

### Designated shops for female employees

At some of the larger campuses, Foxconn has built special shops of various sizes just for female employees who are expecting. They are permitted to enter these special shops without going through the electronic inspecting doors. During their pregnancy, Foxconn has reduced the number of work hours and reduce the level of difficulty in their jobs so as to reduce the exposure to hazardous materials and heavy metals. For those who are 7 months and above in their pregnancy, they may enjoy the "VIP Rooms for Expecting Mothers" to engage in light-duty work. The VIP Rooms are equipped with first-aids, blood pressure gauges, and medication for prenatal reaction so that these employees may have a safe and comfortable place in which to work.

### "Beautiful Factory" Event

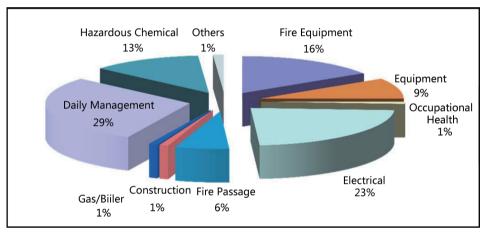
In order to bring about a sense of belonging and comfort in a clean work environment, Foxconn has initiated a number of competition events for nominating the "Beautiful Factory." 48 shops at the Taiyuan campus participated in the event - one of these shops made a remarkable entrance by decorating the space with a cultural hall, staircase, hallway, restrooms, and offices that make up for a cultural exhibition platform. The employees utilized paintings, calligraphy, graphics, and paper craft for the purpose of exhibition management and innovation, holiday greetings, friendly reminders, and employee talent showcase.



- 1. Automated Factory
- 2. Designated shops for female employees
- 3. "Beautiful Factory" Event

# 2.6 Occupational Health and Safety

Safety is a core value of corporate development. Foxconn embraces a "100% and 0 hidden hazards" safety standard. In 2013, Foxconn' s records show a reduction in incidents, a lesser incident of fire by 27%, and a reduction of occupational injuries by 28%. Foxconn thus received safety awards from the National Administration of Work Safety and various other governmental agencies for the efforts. Foxconn performs daily safety audits and 28,120 potential incidents were found, of which 28,054 were correction resulting in an efficiency rate of 99.76%. The types of hidden hazards are illustrated below:



In order to prevent unsafe conditions that may affect production, Foxconn has incorporated new technology and design in its construction of factories. The work process includes the techniques for risk management, design improvement, material substitution, and intrinsic safety measures. In addition, Foxconn uses cloud computing to combine its fire prevention policy and monitoring system to ensure that all campuses may be monitored and controlled so that employees and assets may be fully protected.

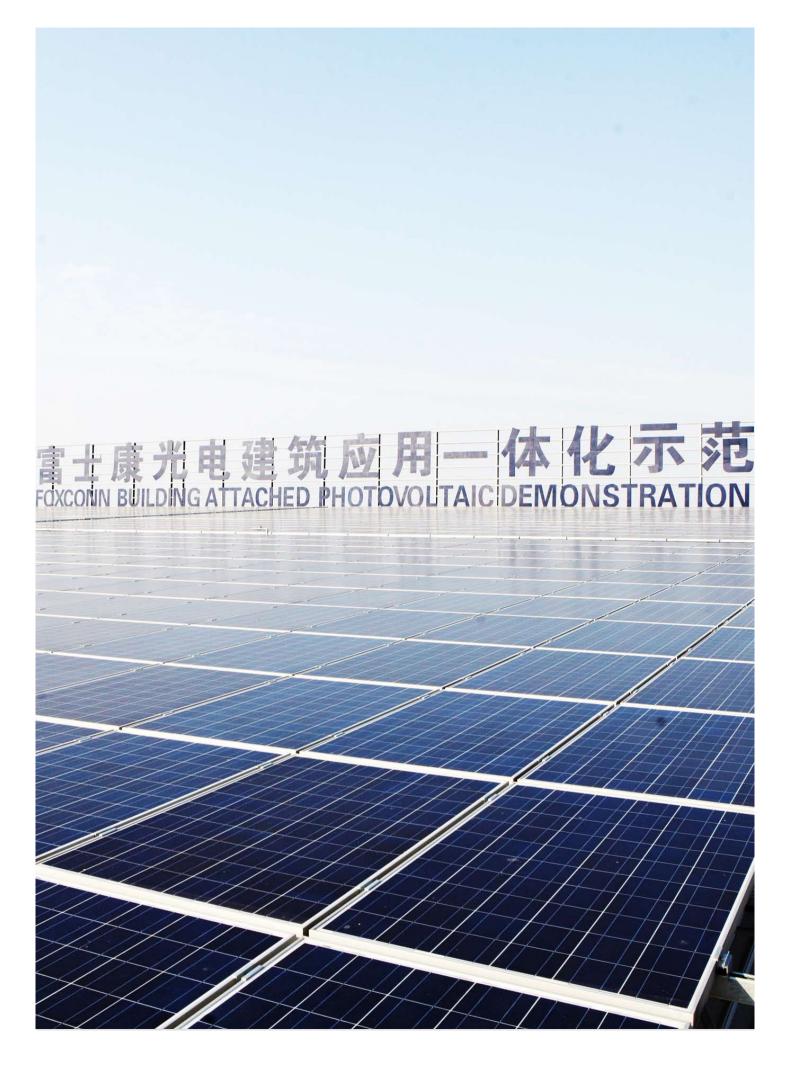
To strengthen employees' safety awareness and increase their safety skills, Foxconn has publicized in many forms, such as safety information through its website and hosted forklift safety competition, high pressure water mist extinguishing system contest, and safety awareness contest. In addition, Foxconn has conducted numerous activities, such as workshops, fire drills, awards for fire prevention heroes, and awards for individual safety. Moreover, Foxconn has organized training of more than 100 sessions to at least 30,000 employees to encourage employee safety monitor. Foxconn rewards those who prevents and reports incidents before they occur. This has worked out well because 196 potential incidents were reported and an amount of RMB 45,000 was disbursed towards the awards.

Hazard control is one of the priorities at Foxconn. It regulates by policies and safety culture that aim at providing security to all employees. Foxconn operates at a high level of hazard prevention and requires that all employees subject themselves to safety measures at all campuses.

Foxconn cares about its employees and their health and taking every possible step to prevent occupational disease is one of primary tasks in protecting them. In 2013, Foxconn's Health Department set up equipment for purposes of monitoring and managing radiation. By proper monitoring, Foxconn conducted random inspection and inventory by providing 3,000 measuring cards to employees. There were 2,050 inspections and examinations to 95,000 individuals. Among those workers, 800 of them were radiationexposed and 100% of them were provided the adequate training. In 2013, to ensure a safe workplace, Foxconn Health Department applied disinfectants at the Shenzhen campus to an area of 500 square meters at the production units, 800 square meters at the canteens, and 1,800 square meters to the surroundings. In addition, it also isolated 120 individuals with contagious diseases, 2,000 individuals with lung disease. Improving awareness is also a way of reducing occupational diseases. In 2013, Foxconn organized free physical examinations 6 times to 4,000 employees. Foxconn also offered 25 training sessions to 2,000 employees.







# 3 Environmental Protection and Energy Efficiency

Climate change has become a global concern as natural resources become less and less abundant. This makes low carbon emission an extremely important task for enterprises. Foxconn lists the concept to go green as a crucial responsibility to society. Therefore, it is determined to carry out what the CEO has mandated it to be "energy efficient, carbon reduced, ecofriendly, and recyclable" as the theme for Foxconn's daily operations. In that regard, Foxconn has built an energy-efficient management system and promoted energy recovery engineering to reduce water waste and power waste. By undertaking the task of protecting the environment, Foxconn has also designed products that are eco-friendly and is committed to working on reduction of carbon emission to protect the resources on planet Earth.

# 3.1 Environmental Protection Management

Foxconn has for years insisted on the principle of reusing natural resources. It has continued to improve innovation capabilities in increasing recycling efficiency. In recycling used water, Foxconn has implemented vigorously a plan by using waste water in production and environmental protection, actively reducing the negative impact on the environment. In 2013, Foxconn managed to strengthen each campus's ability to recycle water by better and improved environmental protection facilities. Out of these campuses, Shenzhen stood out as the one that recycled waste water by 1,530,000 tons, recycled domestic waste water by 2,140,000 tons, with an efficiency of 40.9%. In 2013, there were no serious incidents that resulted in sanctions by governmental agencies of the local environmental protection departments.

In 2013, Foxconn invested RMB 115,000,000 in remodeling its facilities to make them eco-friendly and that greatly improved its capability in recycling waste water. Bake-painting is a technology that almost cannot do without in the production lines at every campus. The sticky particles resulting from this technology has been a very big environmental concern for most countries. In 2013, the Taiyuan campus invested RMB 12,000,000 to reconstruct the bake-painting emission system by installing the zeolite rotor concentrator wheel and the regenerative thermal oxidizer technology, resulting in an efficiency of 99% and heat reclaim of 95%.

# 3.2 Energy Management

In 2009, Foxconn established an energy-saving development committee to foster a framework that analyses energy usage, strengthen the management of measuring instruments of energy and the inspection of processes, and increase energy efficiency. Foxconn has also conducted performance evaluation of energy usage, increased energy auditing, and reduced energy waste.

In 2013, Foxconn set an annual energy efficiency of 5%, with an actual energy reduction of 442,000,000 KWH. Energy usage was reduced by 6.04% and made the "12th Five-Year Plan" target of 64.07%. In addition, Foxconn invested RMB 123,000,000 in initiating the reconstruction of 916 projects for the energysaving technology. With that amount, Foxconn was able to accomplish a reduction of 78 KWH with an annual decrease of 15.2% and an award of RMB 998,000 for the achievement from various government agencies.

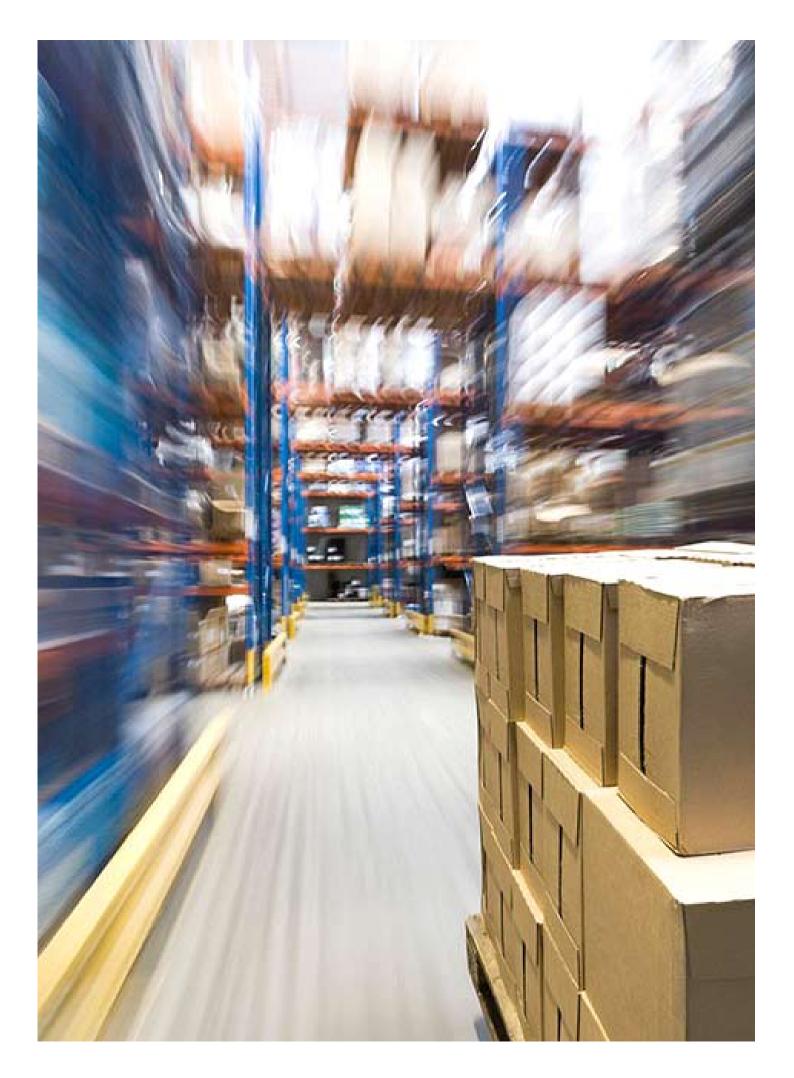
To strengthen the capability in energy efficiency at each campus, Foxconn's Energy Conservation Committee has vigorously carried out an energy management system. Four campuses were certified Enterprises with energy management and are listed as China's Top 10 Enterprises for implementing such a system - they are Shenzhen campus Hongfujin, Futaihua, Fuding, and Fukui. In addition, Foxconn offered training courses to employees so to bolster their awareness in this regard. In 2013, 87 employees received advanced instructor certification, 70 other employees received advanced appraisal certification, and the rest 350 employees received ISO50001 advanced auditor certification.

# 3.3 Carbon Management

In 2013, Shenzhen City initiated a carbon pilot checkpoint in response to the Nation's high regard for carbon emission. Foxconn formed a new entity and named it Funengxin Energy Technology Co., Ltd. with an emphasis in carbon emission. That company assisted the Agency in trading independently of products for activities pertaining to carbon emission and management. In 2013, there were 8 legal entities that participated in the pilot program and were tested and had a volume of 1,695,503 tons of CO<sub>2</sub>e, with an actual emission of 227,165 tons of CO<sub>2</sub>e.

In addition, Foxconn sponsored numerous activities of tree planting at the 20 major campuses in China. It combined into one the themes of "afforestation" and "Energy Conservation and Carbon Reduction" to achieve the goal of "biodiversity." In 2013, Foxconn planted 5,000 trees at the campuses in Shenzhen, Chengdu, Wuhan, and Henyang. It is anticipated that these plants will help reduce emission of carbon dioxide by 100 tons, with each tree in taking 20KG carbon dioxide per year.





# 4 Green Supply Chain Management

Foxconn demands that all suppliers comply with its social and environmental responsibility requirements. It also demands that the Procurement Division and suppliers strenuously carry out the following policies:

- Prohibit corruption in procurement process, discrimination and conduct of unfair competition by having the suppliers sign a "Letter of Undertaking" that they will adhere to the principles of fair competition and transparency.
- Prohibit discrimination by way of factors related to region, race, culture, or politics. Foxconn requests that all suppliers live up to its criteria for social and environmental protection and they are to list these maxims in their day-today operations.

### 4.1 Green Products

### Response to Environmental Laws

The current trend for building green products has become more and more intense. Suppliers are face with challenges from all fronts following the enactment of new regulations on environmental protection. As the leader in the EMS industry, Foxconn has been the forerunner in this regard.



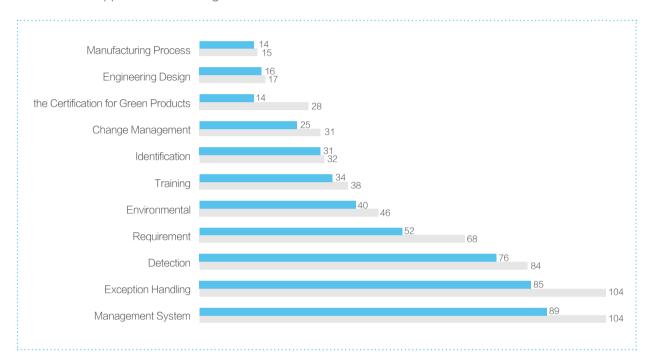
Chart 1: Global Environmental Law Mandates

### Supplier GP Management

To implement effectively social and environmental responsibilities, Foxconn manages its supply chain from the ultimate source and continues to perfect risk management and auditing measures in the suppliers' green production. Foxconn bestows upon all suppliers in putting in place a GP management system that is certified by a third party and an inspection mechanism that carves out all hazardous materials in bolstering their abilities in making eco-products.

In 2013, Foxconn audited 60 companies on-site that are GP high-risk and medium risk and thereafter completed 448 items that were discovered defective during the visit. Foxconn also successfully helped 16 companies in setting up QC08000 management system and ten of those have since possessed the ability to independently inspect hazardous materials.

The following chart illustrates the main problems and state of improvement in the suppliers' GP management:



In addition, as China's one of the first certified enterprises for RoHS, Foxconn has cooperated extensively with China's Ministry of Industry and Information Technology in the agency's efforts to issue RoHS certification in the supply chain by assisting suppliers in getting their certifications issued. In 2013, 58 companies completed the certification process and that makes a total of 160 companies to date. This sets a foundation milestone for getting Foxconn's customers RoHS certification for cloud products.

### Conflict of Minerals Management

The Democratic Republic of Congo and the 10 neighboring countries have illegally exercised forced labor of poor families, even females and minor children, to mine Ta, Sn, W, and AU.To date, tens of thousands of people have died due to this unlawful conduct. Crisis and violations of human rights have continued to break out.

U.S.'s Dodd-Frank Act mandates the disclosure by enterprises of their products that contain Ta, Sn, W, and AU. To meet the customers' request in carrying out their social and environmental responsibility,





Picture 2: Forced child labor

Picture 3: Appalling working conditions

Foxconn makes the following announcement regarding conflict minerals:

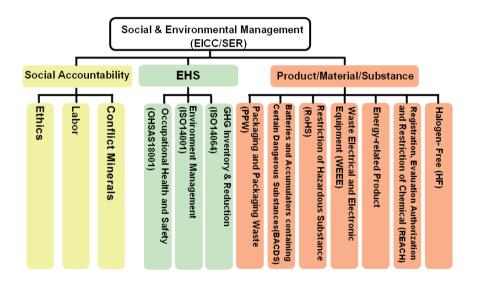
- Suppliers must comply with their social and environmental responsibilities.
- Foxconn will not accept from suppliers products that contain conflict minerals from the Republic of Congo or its neighboring countries.
- Suppliers are required to set up a conflict mineral management system to ensure that the products that they ship do not contain Ta, Sn, W, and AU from the Republic of Congo or neighboring countries.
  - Suppliers must demand their upstream suppliers to comply with the above.

Although Foxconn is not directly affected by the regulations, Foxconn assists its customers without reservation in paying high regard to human rights problems at the conflict minerals countries. It builds its factories based on the requirements for Conflict Free Smelter certification and establishes a conflicts free supply chain. Through Foxconn's conflict minerals analysis, Foxconn must first confirm the suppliers for testing checkpoints and demands that all packages be labeled "Conflict-free Minerals" to meet customers' request. Suppliers must do the following before the label can be printed:

- Sign Foxconn's environmental protection contract (ESU) and certify that the information contains therein is correct and that it will undertake legal responsibilities.
  - Complete an annual EICC and GeSI investigative report for conflict minerals.
  - Cooperate with customers in getting upstream suppliers certified for CFS.

# 4.2 Supplier SER Management

As an EICC member, Foxconn demands that not only suppliers have to implement social and environmental responsibilities in their operations, but they must also abide by the code of conduct for merchants. The framework for supply chain SER management is as following:



SER Management Framework

Foxconn has included SER as part of its selection of suppliers and management policy, with a team of specialists who continues to monitor supplier SER performance.

In 2013, Foxconn undertook risk assessment of 93 companies and conduct on-site audits of high risk companies. These audits did not reveal complaints of serious problems related to labor, health, safety, or environment.

In addition, with its continued efforts of SER management, Foxconn conducted on-site audits at 42 companies of medium risk in 2013. These audits revealed 741 defects and Foxconn demanded correction of the same. By the end of 2013, Foxconn audited 407 times, discovered 7,068 defects, and have these suppliers improve 5,091 defective items.

### Violations of Environmental Regulations and Management

As a result of economic development, social advancement, and the high regard for environmental awareness, environmental laws have become more stringent (for example, limitation for emission), government agencies have increased their degree of inspection, and certain NGOs have publicized violations of said laws and their rigorous steps in reporting violators.

- As the largest EMS in the world, Foxconn is committed to SER compliance and accepts NGO's complaints and public supervision to ensure environmental improvement. Foxconn has and will continue to use the following methods to manage violators of environmental laws:
- Search through the IPE website for environmental violation records on a regular basis, and identify suppliers who are listed as violators.
- Demand that those violators proceed with corrections to their defects and submit the reports to Foxconn, allowing Foxconn to conduct on-site audits, if necessary.
- Demand that those violators upload their environmental efforts and their acceptance of IPE audits (by a third party designated by IPE) to correct their defects and the negative impact these defects have upon the environment.

Note: China's renowned NGO IPE is an agency that collects the violators' data from various government agencies and the penalties imposed upon them. It has developed a "China Waste Water Map" and a "China Air Pollution Map" with a statistics bank to encourage public participation in protecting the environment and to materialize a "global choice of green production and acquisition of eco products."



IPE Tenets and China's Waste Water Map

# 4.3 Supply Chain Energy Efficiency and Carbon Management

To demonstrate Foxconn's position in taking responsibility for global warming, it requires that all tier-one suppliers take part in carbon inventory and carbon reduction. Foxconn has also established the "Foxconn' s Procurement Guidelines Demanding Suppliers to Fulfill Carbon Reduction Obligations" requesting that they follow Foxconn's footsteps in this process:

- 1. Suppliers to adhere to Foxconn and its ultimate end users on carbon reduction policies and establish an organization and product management system to monitor carbon emission.
- 2. Suppliers to assess its own emission risks and incorporate new technology into its production to ensure carbon reduction.
- 3. Suppliers to announce to upstream suppliers the above demands from Foxconn and its ultimate end users in order to undertake its obligations for environmental protection.

Foxconn Supply Chain Management Policy and Methods:

Get suppliers to conduct carbon inventory (according to ISO14064-1). 1st phase:

2nd phase: Assist customers in completing carbon footprints.

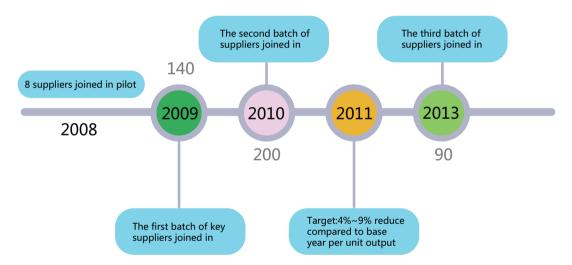
3rd phase: Set goals for carbon reduction and insist that suppliers take steps in reducing carbon.

### Methods:

- Establish platform and e-management.
- Conduct carbon inventory, audit, and carbon management by batches
- Establish benchmarks and experience sharing mechanisms (continue hosting energy efficiency contests and technology symposiums).
  - Assist in the completion of CDP/EICC carbon reporting system questionnaires.

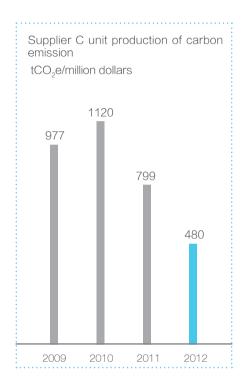
Management Activities

Since 2008, Foxconn has established a greenhouse management platform for suppliers. The number of participants has exceeded 400 companies and Foxconn has accomplished its mission in managing suppliers in greenhouse control and energy efficiency.



Milestone Chart showing Foxconn's Supplier in Carbon Reduction

In furtherance of the above efforts, Foxconn has provided the relevant guidance to suppliers in energy efficiency and carbon reduction. It has hosted numerous contests for carbon reduction and developed a supplier Energy Efficiency Program (EEP) that enables suppliers to exchange ideas on the subject matter. In 2013, there were 64 companies who received training that resulted in a reduction of 55,000 TON CO2e per year.



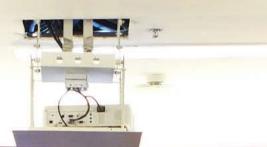
#### Success Stories

Supplier C has engaged in carbon management since 2009 and their accomplishments are as follows

- 2009:Initiated carbon management and completed inventory.
- 2010:Increase in unit production of carbon emission.
- 2011-2012:Improved in energy efficiency, starting from the minor details to the state-of-the-art technology to max out energy efficiency. Proceed and end with a water chiller system to cleanse the air, adopt solar air hearing-pump assembly engineering, change the lightings, increase solar energy for heating purposes. This resulted in a power reduction of 1,444,232KWH per year and a carbon emission reduction of 1,372TCO<sub>2</sub>e.
- By the end of 2012:That supplier has reduced its unit production of carbon emission by 51%.

#### Plans for 2014

- Initiate testing checkpoints for suppliers to set up energy management system and guide them in establishing benchmarks.
- Strengthen management skills by settings stages and categories. Continue monitoring supply chain EEP progress. Ensure that all suppliers proceed with carbon reduction and accomplish goals and objectives of recycling energy.
- Assist the Chinese Government in improving its management system and policies. By the first to fulfill and achieve governmental requirements and needs.





## 5 Community and Charitable Contributions

While enjoying high-speed growth and wealth, Foxconn does not forget to marry the axiom of "blending, taking charge, and surpassing" with community development. It has seamlessly fostered a corporate culture of "love, confidence, and determination." Not only has it participated in charitable contributions, it has also given back to the community and lived up to its social responsibility, build a harmonious place to live and work, and assist the weak based on the belief that people are the most important assets.

## 5.1 Community Involvement

#### Hon Hai's One-Acre Land Warms my Heart

2013 was the second year when Foxconn hosted its "Hon Hai's One-Acre Land" event. For the past two years, Foxconn has continued to sponsor Taiwan's rice farmers. On Family Day, Foxconn makes arrangements for employees and their families to experience farm life and farm work. Since December 16, it has donated 30 tons of rice to 183 social welfare organizeations so that they may cook them for their meals. In addition, Foxconn cares a great deal about those elderly who live by themselves. It offers the rice to be used in lunch boxes and donates them to 3,533 families with elderly so that they may enjoy the fruit of Foxconn's harvest. The Yonglin Foundation also has set up a facebook page for "Hon Hai's One-Acre Land" and invites those who benefits from this event to share the photographs taken during the event. This is to encourage everyone to bring this exercise into full play, attract more to care about Taiwan, and share the love they embrace on this island.



#### Hon Hai's "Clothing" Event - More to Charity

Foxconn has gradually integrated employees' everyday activities of the basic necessities of life and cooperates with welfare groups to turn daily needs into what can be done in charitable contributions. Currently, the canteens in Taiwan use the fruits planted by the victims who suffered from Typhoon Morakot. In addition, Foxconn employs disabled persons to provide massage to employees. Moreover, Foxconn gives priority to products made by disabled persons as gifts at festivals and holidays for employees. In 2013, the bed sheets, towels, and other amenities are ordered by the Syin-lu Social Welfare Foundation and the Center for Mental Disabled so that employees contribute to society in their daily lives.



#### Joyous Neighborhood, Happy Family

In order to transmit the positive energy and to increase the neighbors' acceptance of Foxconn, employees from all campuses are encouraged to blend with neighbors and to become part of the communities in the vicinity. The Haixin Community is located at the Yantai Development District with a population of 2,000 families. About 800 of those families are employees of Foxconn. On August 3, the Neighbors' Day was hosted at the west side of the Community. Foxconn sponsored not only playful activities, such as rope jumping, gold hoop exercise, hula hoop dance, shuttlecock kick games, but it also provided more than 1,000 gifts of drinking glasses, shampoos, toothpastes, and other daily supplies. In addition, Foxconn's volunteers participated in using green trashbags and wall-cleaning advertisements, and managed to provide orderly parkings. Those were just a few giving and sharing activities that employees share with the communities.



## 5.2 Scholarship Donations

#### Hope Elementary Schools

In order to improve the learning environment at the less advantaged districts, Foxconn has built a good number of Hope Elementary Schools. On April 1, Foxconn donated RMB 100,000 to Hope School at Linfen County for the purpose of improving school equipment. On May 31, Foxconn donated RMB 300,000 to Hope Elementary School at Zijin County to purchase tablets, projectors, desks and other school supplies. For the past 10 years, Foxconn has continued to provide monetary relief to these schools so that the needy children can have all they need to receive a decent education that could be the top one not only in teaching hardware but also in teaching quality.

#### Midnight Angel, Lighting Event

In leveraging Foxconn's strength in technology, the Hon Hai Educational Foundation has sponsored the CommonWealth Magazine's plan on Mobile reading Corner, make collaboration with the American Institute in Taiwan, China Motor Bus Co., Ltd., and Chunghwa Telecom. Books are installed onto tablets and may be viewed by way of television so that children may listen to stories, study mathematics, English, and other educational courses. This experience, hopefully, will be transmitted to 200 elementary schools in Taiwan to more than 20,000 students.

#### Reading Project, Mobile Bookstore

In leveraging Foxconn's strength in technology, the Hon Hai Educational Foundation has sponsored the CommonWealth Magazine's plan on Mobile American Corner, a collaboration with the American Institute in Taiwan, China Motor Bus Co., Ltd., and Chunghwa Telecom. Books are installed onto tablets and may be viewed by way of television so that children may listen to stories, study mathematics, English, and other educational courses. This experience, hopefully, will be transmitted to 200 elementary schools in Taiwan to more than 20,000 students.

#### Nutritious Lunch Project

In order to improve the quality of lunches for students at the Nanning area, Foxconn has donated RMB 10,000,000 to Guangxi in providing nutritious lunches. This Nutritious Lunch Project was initiated by China's General Office of State Council in 2012 with a focus on the less advantaged districts. The Project offered RMB 3 as a supplement for each student to improve their meals at school. More than 137,000 students benefit from this program. In the future, Foxconn intends to participate in more charitable events in other areas of Guangxi.











- 1 Hope Elementary Schools
- 2 Midnight Angel
- 3 Lighting Event
- 4 Book Bus Nutritious Lunch Project





### 5.3 Charitable Activities

Yaan Earthquake Rescue Mission

On April 20, the Lushan District of Yaan County, Sichuan Province suffered an earthquake at the magnitude of 7.0, injuring more than 2,310,000 people. The various campuses at Foxconn immediately gathered to offer help to victims. They sent in a cash donation that exceeded RMB 64,000,000 (excluding relief supplies), including the CEO's personal donation of RMB 50,000,000. Foxconn collected employees' donations nearly RMB 7,000,000. Foxconn's Labor Union also disbursed more than RMB 7,000,000 to employees who are residents of the Yaan County. At the same time, Foxconn's volunteers brought 16 tons of relief supplies to victims in that area, such as water, instant noodles, rice, oil, baby products, and feminine products.

The "Help Those Who Help Themselves" Project

In 2013, through the assistance from Yonglin Foundation, Foxconn continued its sponsorship in the "Help Those Who Help Themselves" Project that included 102 cases in 6 major regions. Those who benefitted from this Project included:

- 332 needy elders received daily assistance and ongoing support of healthy meals.
- 366 old parents received stress relief and who had to care for their family members with intellectual disability.
- 836 people with disabilities in receiving a steady lifestyle at the sheltered shops.
- 1,050 single mothers or abused women in learning how to be independent.
- 5,111 people with disabilities in receiving family support and medical assistance, so as to reduce the load from the caretakers.
  - 5,748 youngsters who were lost in finding their way to a new life.

All of the efforts mentioned above were made for "the aged have eventually, the adults are given employment, the young, widowers, widows, or phans as well as the sick all have to keep.

"Priority Subsidization" Project







The Yonglin Foundation has for a long history of showing great interest in social problems and the current trends in social welfare. It has attempted to the first to invest in resource input. In 2013, in collaborating with various social welfare groups in response to social needs, it prioritized two projects, namely "Support for Adults with Disabilities" and "Training for Persons with Disabilities." Taiwan has turned into an aging society, where 30,000 disabled are now 45 years old or older. While their parents are faced with issues from all fronts, such as health, care, and finance, their health conditions have deteriorated and remained to be cared for. Yonglin reached out to these individuals so that the adults with disabilities and their parents would not need to deal with the challenges alone. Yonglin aimed at teaching survival skills to these adults so that they may be treated with respect at work and a sense of accomplishment. In this regard, Yonglin not doubt has worked hard in preparing for the role, marketed its specialties professionally, and contributed in making the world a better place to live.

# Conclusion

Thank you for reading Foxconn's 2013 Social and Environmental Responsibility Report. In furthering its commitment to be a good corporate citizen, Foxconn together with all of its worldwide employees, will stand ready to meet new challenges ahead.

In weaving a culture of sustainability into its organizational fabric, Foxconn welcomes criticism from stakeholders of all fronts and will incorporate them as the cornerstone into its strategic plan. Social responsibility is a long-term commitment and must be assessed and evaluated by the public. With your input and feedback, we are confident that Foxconn will flourish as it emerges to be the market leader in the industry. If you have any comments or suggestions, please contact us via e-mail at FGSC-03@foxconn.com.

> Publication date of last report: August 2013 Publication date of current report: June 2014 Anticipated date for next report: June 2015

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